

### **Key Findings of the CHO Phone Survey for the State of Telangana**

In phase one of survey conducted in March 2019, data was available for only one Community Health Officer. However, the survey could not be completed for the Community Health Officer (CHOs) as the call could not be connected.

In phase two of survey conducted in May, 2019, as per data available one call could be made. Please see the table below for a brief summary of the total calls made and survey completed.

Survey Done	Ringling but not received	Total calls done
0	1	1

The table highlights concern about the quality and accuracy of CHO data uploaded on HWC portal and the level of readiness of CHOs to participate in the survey. Duplication in reporting same contact details for multiple health facilities has also been observed.